


## How to recover your password for TruckMaster's support website

To recover your password for TruckMaster's support website, first go to [support.truckmaster.com](http://support.truckmaster.com) and then click on "[Forgot Password?](#)", located below the Login.



**TruckMaster**  
LOGISTICS SYSTEMS

## Login To TruckMaster Support

[Return to TruckMaster](#)

**Login:**

**Password:**

 [Forgot Password?](#)

This is the doorway to the TruckMaster Customer Support Website.

If you are a TruckMaster customer that has not received your user ID and password for this site, please email [support@truckmaster.com](mailto:support@truckmaster.com) or [contact TruckMaster](#), we will get you set up.

On your TruckMaster support website, you will be able to:

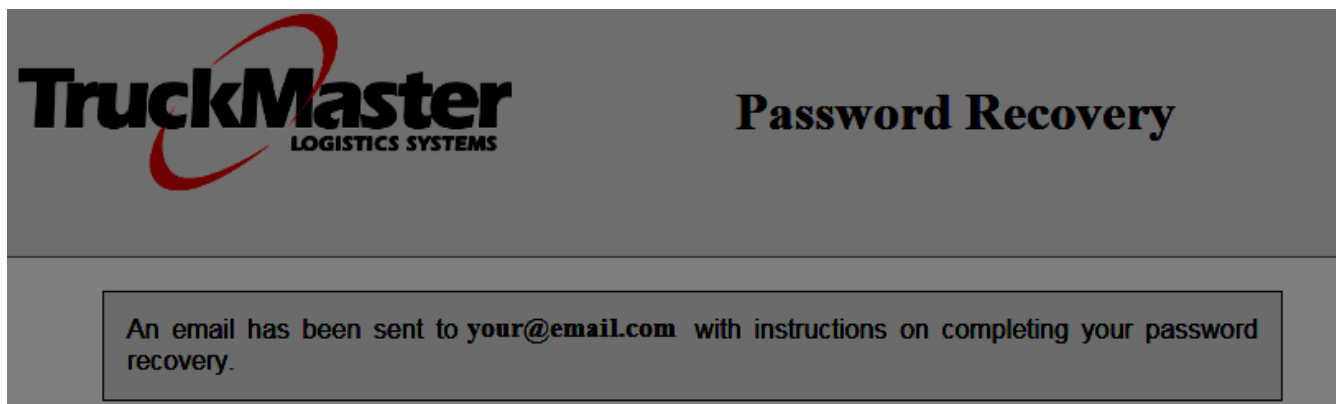
- Create and view open support issues
- Access product training videos and documentation
- Download clients and other utilities for your TruckMaster products

Next, enter your email address (this must be the same one you have on file for TruckMaster Support), then enter the Security Code (if you are having trouble reading the security code, just refresh the page to get a new one), when finished, click on “Submit”.



The image shows a web form for password recovery. At the top left is the TruckMaster logo with the text "LOGISTICS SYSTEMS". To the right is the heading "Password Recovery". The main content area contains a text box with the instruction: "Please enter your email address and the security code displayed to be emailed instructions on resetting your password." Below this are two input fields: "Email address:" with the value "user@example.com" and "Security Code:" with a security code image showing "7b jndj". A "Submit" button is located below the security code field.

You will receive the message:



The image shows a confirmation message box. At the top left is the TruckMaster logo with the text "LOGISTICS SYSTEMS". To the right is the heading "Password Recovery". The message text reads: "An email has been sent to your@email.com with instructions on completing your password recovery."

Next, check your email (it might take a minute, if you still have not received it, check your spam/junk folder).

You will receive an email with a link, click it on to reset your password. If you prefer a URL has also been provided which you can either copy or type it in to the address bar, then enter the code to reset your password.

## TruckMaster Support Login Password Recovery

### TruckMaster Support Login Password Recovery

We received a request to reset your password for the account associated with this email address. If this request did not come from you or was accidental, you can simply ignore this message.

To reset the password for your TruckMaster Support account, please visit the following URL in your web browser:  
<https://support.truckmaster.com/login?forgot=axjswd-9ng95j-7tc2s5-27amab-jkgfnz-3vbzv6>

Alternately, you can manually type in or copy and paste the code by visiting:

URL: <https://support.truckmaster.com/login?forgot=code>  
Code: `axjswd-9ng95j-7tc2s5-27amab-jkgfnz-3vbzv6`

This request was submitted from the IP:

For any further assistance, please contact [support@truckmaster.com](mailto:support@truckmaster.com)

Once that is done, it will open a page that shows your user name, below it, enter your new password and re-enter it in the next box.



## Password Recovery

Please enter the new password you would like for your account. Then, re-enter the password again to verify, and click submit.

Username: **user name**

Password:

Re-enter:

You will receive the message that the password reset has been completed and that you may login with your new password.



## Password Recovery

Your password reset has been completed. You may now [Login](#) with your new password.